

## Verka Ludhiana Dairy

No. LMU/System/ 1043

Dated: 19/11/2026

**Subject:** Notice Inviting Tender for Comprehensive AMC of CCTV camera setup installed within premises of Verka Ludhiana Dairy.

Dear Sir,

Sealed quotations are invited for comprehensive AMC of CCTV cameras installed at various locations and factory buildings of premises of Verka Ludhiana Dairy with following job descriptions: -

Sr. no.	Job description	Quantity	Amount(in rs.)
1.	To ensure smooth operation of all cameras installed in the premises of Verka Ludhiana Dairy and verification of all kinds of fault as and when reported by Verka Ludhiana Dairy.		
2.	Repair/Replacement of faulty cameras, DVR, NVR, Hard disk, Power Supply, Video balloon etc. complete in all respects in the event of any changes to these due to any reason.	One Complete Job	
3.	Periodic checking of camera systems and its functioning during the tenure of the contract.		
4.	Any job not specified above but required for the successful execution of the contract is to be considered in the scope of work.		

### Terms and conditions: -

1. Payment would be made at the end of each quarter after verification of service reports of the visit (or of the service calls attended) by the party and by the concerned official of Verka Ludhiana Dairy.
2. The GST will be paid extra as applicable.
3. Any other statutory deduction if applicable shall be made as per rules.
4. The A.M.C. will be covered for all Parts/Spares/ New Replacements of camera /SSD/Hard disk/Video balloon/ Power supply etc. and DVRs/NVRs (details mentioned in the table):

Sr. no.	Type of equipment	Approx. Quantity	Rate per unit	Total
1.	HD camera	157		
2.	IP camera	163		
3.	DVR 16 channel	13		
4.	DVR 8 channel	01		

5.	NVR 32 channel	05		
6.	NVR 16 channel	05		
7.	NVR 8 channel	01		
8.	Hard disk 8 tb	03		
9.	Hard disk 6 tb	01		
10.	Hard disk 4 tb	18		
11.	Hard disk 2 tb	08		

5. Repair has to be carried out within 24 hours from the lodging of our complaint. In case of failure to repair the system in time, contractor will provide alternative arrangement, otherwise the work will be got done from the market at contractor's risk and cost.
6. The AMC shall include replacement of faulty camera's, DVR's, Hard disk, power supply etc. with the new ones without any additional cost. Only the wiring shall be in scope of Verka Ludhiana Dairy and shall be provided to the contractor as and when required.
7. Shifting of cameras from one location to another as per requirement of VLD within the premises shall be in scope of the work of the contractor without any extra remuneration.
8. Number of cameras may somewhat increase or decrease during the tenure of contract. However, major increase/decrease in number of cameras would be settled additionally as per mutual consent.
9. Type of cameras i.e., HD camera, IP camera, DVR 16 channel, DVR 8 channel, NVR 32 channel, NVR 16 channel, NVR 8 channel, Hard disk 4 tb, Hard disk 2 tb etc. and all other accessories etc. covered under contract could be upgraded/changed during tenure of the contract and scope of service as per new changes in the system.
10. Contractor will make at least one (01) visit every month for general inspection of cameras network including hard disk/video balloon, SMPS, DC Pin etc.
11. Contractor shall also ensure that their worker/employee should have proper ID card of their firm when visit at worksite. All the labor/workers deployed during the execution of the contract shall be adequately got insured/covered under ESI scheme by the contractor at his own cost.
12. The contractor shall be responsible for any mishappening/accident to any workmen at site of work & compensation payable to workmen on this account. All liabilities arising out of any provision of labor act/workmen's compensation act shall be the responsibilities of the contractor.
13. The contractor must ensure that NVR/DVR password should not be shared with anyone or without permission of higher management of Verka in consideration of data privacy and security. If it is find out that password is shared without proper approval then contract will be cancelled without any prior notice and penalty will be imposed accordingly.
14. In case of delayed supplies/erection/commissioning/purchase/execution of work may be completed at the risk, cost and responsibility after expiry of scheduled date without any notice. Extra amount spent on Risk Purchase/completion of work shall be adjusted against the pending payments or same shall be recovered from firm through arbitration proceedings. Purchaser will reserve the right for the risk purchase/execution of the work in case of non-fulfillment of various terms and conditions of the contract.
15. In the event of any difference or dispute having arisen out of any contract or agreement at Milkfed level/unit level/union the same shall be referred to the Registrar, Cooperative Societies, Punjab to decide the dispute himself; or transfer it for disposal to any officer not below rank of Deputy Registrar, Cooperative Societies, Punjab for dispute resolution by the arbitrator. The provision of the Punjab Cooperative societies Act, 1961 and rules, 1963

as amended up to date shall apply to Arbitration Proceeding which shall be held in the office of designated Arbitrator.

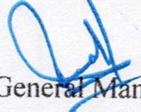
16. In case work of contractor is not found satisfactory, the contract is liable to be terminated with one-week notification.
17. The period of AMC will be for one year further and it may be extended up to six months with mutual consent.

Sealed quotation should reach in the office on or before 03-02-2026 up to 1:00PM and the same will be opened on the same day at 3:00PM in the presence of the parties/representative who wish to be present at that time. It should be clearly mentioned on the envelope "Quotation for comprehensive AMC of CCTV camera setup installed within premises of Verka Ludhiana Dairy" Due Date 03-02-2026.

Note: Kindly send quoted rate per unit basis (eg. Rate per ip camera, HD camera, dvr 16 channel etc.)

Thanking you,

Yours Faithfully,



General Manager  
Verka Ludhiana Dairy